

George Saleh



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Objective

Seeking for new career challenges in technical project management where my high technical experience, team leadership skills and my personal motivation will be used and shared to achieve higher standards of performance.

Skills

Technical

- Strong troubleshooting, installation and configuration skills,
- Problem solver
- Multitask and under pressure working abilities.
- Quickly absorb and retain new information and procedures

Management

- Abilities in communication and negotiation
- Team leadership experience skill
- Ability to set up and achieve targets;
- Self sufficient with capacity to adapt to different cultures and complex projects;
- Team leading spirit and ability to coordinate resources in different places and cultures.

Work Experience

Alcatel-Lucent France - Wireless, Paris
OAM End to End Solution Expert
OSS Support Expert

1/2007-Present

As part of the Technical Experts Center Team my role is to provide End to End solution support, perform on site support introduce and specify services for customer to increase the OAM capabilities.

Specification and architecture definition for converged OAM solution (GSM/LTE/UMTS)
Feature owner for several new features to be designed on the new converged network management system (LMS), including smallCell management and LTE network elements.

Specification and design of several plugins on TOP of 5620 SAM network management system to enhance operator efficiency and operability.

On site support:

- 1 week Orange Poland: Add Secondary Main Server and upgrade Regional Operation Centre
- 1 week Orange France: introduction and support of UA 5.1.
- 4 weeks Orange Israel: On site training for local engineers and support for UA 5.1 upgrade.
- 10 weeks AT&T U.S.A: On site training for local engineers and support for UA 6.0 introduction.

- 4 weeks AT&T U.S.A: on site support Redmond WA, UA 7.1 Field introduction.

On job training

- 8 weeks Alcatel-lucent Beijing China: on job training within the design team for the new O&AM design Odyssey, security, and the OAM 5.1/6.0 new features.
- 8 weeks Alcatel-lucent Naperville U.S.A: on job training for remote GPS U.S team. Introducing several tools to increase system test team daily work.

Nortel Networks Europe - Wireless, Paris
OAM End to End system Expert
Security Expert

4/2004-12/2006

As a part of the Global Support Team my mission is to provide End to End OAM system expertise support including GSM/UMTS support to customers and Verification Office teams. I also contributed as security GPS SME (Subject Matter Expert) my role is to detect, define and notify any security issue on Nortel Equipments.

Special missions:

10 weeks participation within the UMTS system validation teams:

- UIIV NRP/Upgrade
- UIIV Load/soak (ORANGE) V4.0 (Mycom protima signaling counters treatment)
- FIIV Final assessment V4.0 (call processing)

UIIV: UMTS system integration team

On site support:

- 3 weeks release 5.0 introductions for the following customers: Partner Israel, Mobilkom Austria, VDF Spain and KTF Korea.
- 2 weeks mission O2 UK. CORE/ACCESS elements Migration.
- 2 weeks mission Vodafone Italy. upgrade for release 4.1
- 2 weeks mission O2 UK. OAM upgrade for release 4.1
- 8 weeks mission Partner (Orange Israel) Israel. SFE4900 Servers Migrations including Access, Core, Circuit elements and End to End support for all oam aspects.
- 9 weeks mission Partner (Orange Israel) Israel. Support V4.1 Upgrade and End to End support for all oam aspects.
- 9 weeks mission Cingular wireless (Raleigh/Puerto Rico) U.S.A. Support for EDGE and V15.0 upgrade and deployment (September/October/November 2004).
- 4 weeks mission Cingular wireless (Raleigh/Charlotte) U.S.A. Support for BSC 2G to BSC e3 replacement (April 2004).
- 3 weeks mission T-Mobile (New York) U.S.A. Support for BSC e3 upgrade (May 2004).

Nortel Networks Europe - Wireless, Paris
NRP/NOA Team leader

1998-3/2004

The team mission:

Specification and design of new procedures for BSS and GPRS network reconfiguration. Developed Tools to help operators perform several reconfiguration on the BSS network (Site reparenting, BSC reparenting, LAC, PCM and TEI reconfiguration).

Specified tools to activate new features on the OMC-R such as EDGE, AMR, GPRS, NMO1 and CellTiering,

Introduced new innovative configuration tool to secure configuration procedures and reduce operations cost for the operators (Reparenting using drag and drop feature).

Designed and developed the BSC 2G to BSC e3 equipments migration procedure.

Adapted new OMC-R plug-ins to reconfigure the GPRS network,

Example: adding Gb/Agprs links, adding card to increase traffic capacity and dynamic query of

the GPRS objects.

Contributed on the following activities:

- Development
- Pre-integration
- Teams planning (activities scheduling)
- Co-ordination with other teams

Management and co-ordination of the outsourcing team (MERA team in Russia)

Co-operated on upgrade procedures development:

- OMC-R upgrade (SUN servers and workstations)
- BSS upgrade (Nortel Networks BSC,BTS,TRX,TCU)
- PcuSN upgrade (Nortel Networks passport 8k/15K)

Managed the team knowledge transfer to the remote team (outsourcing to MERA Russia) the remote team was composed of 15 engineers.

Special customer operations:

- 5 days mission Digifone Ireland. OMC-R update after Y2K operation. (November/1999)
- 5 days mission Digifone Ireland. OMC-R Upgrade software. (June/2000)
- 3 days mission VIAG Intercom Germany. Presentation of the methods and procedures for 2G BSC replacements by e3 BSC
- 2 months mission Cingular wireless (Raleigh) U.S.A. BSC e3 introduction Verification office (VO) activities (April/May 2003).
- Performed client support activity (troubleshooting, Diagnosing).

CRIL INGENIERIE, Paris

1997-1998

Specification and design of new software simulation module for CDMA Cellular System.

6 months research and define algorithm specification to simulate a CDMA network coverage module.

Elaborated a CDMA network introduction course and trained the company engineers.

Designed the module to calculate the CDMA networks coverage using ELIPSE application

Education

I.U.P STRI (System of Telecommunication and Computer Networks) Engineer degree
Toulouse, **1998**

French Freres College Tel-Aviv, 1993-1994

French courses in Jaffa College (Israel) and French language exam passed to enter the French University of Toulouse.

Sister of Nazareth HAIFA, 1992
High School graduation (Haifa Israel) with highest honors mention

Nortel Networks Certifications 1998-2006

- Cell Planning Fundamentals
- GPRS Configuration and Provisioning of PCUSN
- Core Network Configuration and Operation (SGSN, GGSN)
- Advanced OMC-D Operation for GPRS.
- Advanced UMTS Radio Description.
- UTRAN Radio Parameters.
- UNIVITY RNC Detailed Description.
- I-BTS Detailed Description.

- Special management training
 - Career Academies : Leadership Academy 1

SUN Certifications

2006/7

- Sun Certified Security Administrator for the Solaris Operating System
- Administration Solaris 10
- JBoss administration

Knowledge

Transmission norms: GSM (900, 850, 1800 and 1900), GPRS, CDMA and UMTS.

Networks Topology / protocols: The 802.X protocols (Token Ring, Token Bus, CSMA/CD and FDDI), ATM, ISDN, X25 and TCP/IP.

Operating Systems: UNIX, Linux, DOS, Windows 9x, and Windows NT 4.

Languages: C, C++, Java, PHP, XML/XSL, Tcl/Tk, Perl and Shell script.

Data Base: ORACLE, SYBASE, MySQL.

Applications: Alcatel-Lucent SAM 5620, WNMS 9353, WPS 9952, LMS 9753, OMC-R and OMC-D, MDM, ELLIPSE, Qnap V9, Geode (SDL), Dreamweaver 3.0, Flash 4.0. , MS Office.

Hardware Equipment: Nortel/Alcatel-Lucent BSS and TCU equipment, Passport Platform 8k-15k, eNodeB(LTE), nodeb (UMTS)

SUN server: E4900, SF890/880, SS1000, Ultra 5 workstation, SE61XX and A5000 disk array

Languages

Hebrew, Arabic Mother Tongue
English, French fluent.

Interests

General: cinema, traveling and foreign cultures.

Sports: tennis, gym

Internet: creation and maintenance of GPS OAM team intranet and forum sites, CV online <http://george.saleh.free.fr> and.

Webmaster for residence "La commanderie 2" including phpBB forum and joomla design. <http://www.aful-commanderie2.fr>

A member of "La commanderie 2" collective administration association, finance and high tech groups.